Centre Number	Candidate Number	Candidate Name

## NAMIBIA SENIOR SECONDARY CERTIFICATE

## **BUSINESS STUDIES HIGHER LEVEL**

8336/1

PAPER 1 2 hours

Marks 80 2019

Additional Materials: Ruler

## INSTRUCTIONS AND INFORMATION TO CANDIDATES

- Candidates answer on the Question Paper in the spaces provided.
- Write your Centre Number, Candidate Number and Name in the spaces at the top of this page and on all separate answer sheets used.
- · Write in dark blue or black pen.
- You may use a soft pencil for any rough work, diagrams or graphs.
- · Do not use correction fluid.
- Do not write in the margin For Examiner's Use.
- You may use blank pages for working/when answers are crossed out and corrected.
- Answer all questions.
- The number of marks is given in brackets [] at the end of each question or part question.

For Examiner's Use	
1	
2	
3	
4	
Total	

Marker	
Checker	

This document consists of 12 printed pages.



Republic of Namibia

MINISTRY OF EDUCATION, ARTS AND CULTURE

1		m Transport, previously owned by the government, was taken over by bal Services Ltd.		Ex
	(a)	Explain how the management of Global Services Ltd might benefit from privatisation.		
			[6]	
	(b)	Consider the effects of privatisation on workers.	[O]	
			[6]	

(c)	Assess the role of informal groups within this newly privatised company.	
		[8]
		[20]

2

1					
1					
2					
How will a b decision ma	usiness in a ma king.	arket econom	ny apply opp	ortunity cost	in

c)	A business needs to make a decision to buy new machinery. Identify this type of decision and consider who will be responsible and why.		Exa
	1. Type of decision		
		[1]	
	2. Who and why?	נין	
		[5]	

(d)	The success of a firm in a market economy depends highly on the process of effective communication.	
	Assess two important aspects of effective communication.	
	1	
	2	
		[6]
		[20]

-	The government recognises the significance of entrepreneurs for the economy.
	Suggest <b>one</b> way in which the government might support Vauno Kali.

[6]

)	business.

(d)	Discuss <b>two</b> reasons why a business plan is important to Vauno.	
	1	
	2	
		[8]
		[20]

[6]

- Anix Fashion, a designer clothing shop, has 60% of the market. The business wants to expand its operations to increase its market share. Lukas, the managing director, realises the importance of market research to ensure the success of the business. The marketing department will be vital in deciding how to increase their market share and the type of research they will conduct.
  - (a) (i) Effective market research is the foundation stone of all successful business ventures, but it cannot guarantee success.

Evaluate this statement.

·• <i>,</i>	Recommend which type of research Anix Fashion should use. Justify your answer.
	as wants to increase market share.
Χļ	plain <b>one</b> way in which he might achieve this.

(c) Draw a diagram that indicates an increase in demand for fashion.

For Examiner's Use

[4]

[20]